

# Lexmark

## Out of Service Erase for Lexmark MFP

### Winner Circle / HomeStretch / Pride MFP

1. Turn off the printer.
2. Press and hold the **2 and 6 buttons** at the same time.
3. While you are holding the two buttons, turn on the printer.
4. Release the buttons after 10 seconds. Then wait for the printer to displays the **Configuration Menu** in the Panel Screen.
5. In the Configuration Menu, navigate to '**Wipe All Settings**' and press '**Start**' button.

The printer will start restoring all the settings.

### Moja / Claiborne MFP

#### To erase volatile memory or buffered data in your printer

1. Just turn off the printer.

**To erase non-volatile memory** (refers to individual settings, device and network settings, security settings, and embedded solutions), **do the following:**

1. From the home screen, touch **Settings > Device > Maintenance > Out of Service Erase**
2. Select the '**Sanitize all information on nonvolatile memory**' check box
3. Then touch '**Erase**' button.
4. Follow the instructions on the display.

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