

Yeastar

How to update/add Custom Voice Prompts?

1. Login using the provided username and password.
2. Navigate to **Voice Prompts** button.
3. Look for **Custom Prompts** on the tabs across the top of the window that just opened.
4. If you would like to re-record a prompt you can press the **mic button** and select the extension you would like the system to call and system will give prompts on what keys to press to confirm the recording.
 - a. If you would like to record a new or different prompt then you will press the blue **Record New** button and again choose the extension to record from and you will need to enter a clear name for the recording.
5. Once they are updated or new ones added we can put them in the correct place.

Note: These instructions are applicable to the Cloud PBX as well, not just the S-series

Unique solution ID: #1003

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