Yeastar Yealink SIP-T27G

Placing a call

Using the handset:

- 1. Pick up the handset.
- 2. Enter the number, and then press the **Send** soft key.

Using the speakerphone:



- 1. With the handset on-hook, press
- 2. Enter the number, and then press the **Send** soft key.

Using the headset:



- 1. With the headset connected, press HEADSET to activate the headset mode.
- 2. Enter the number, and then press the **Send** soft key.

Note: During a call, you can alternate between the headset, hands-free speakerphone and handset modes by pressing the **HEADSET** key, the **Speakerphone** key or by picking up the handset. Headset mode requires a connected headset.

Answering a call

Using the handset:

Pick up the handset.

Using the speakerphone:

Press



Using the headset:

Press (



Note: You can reject an incoming call by pressing the Reject soft key.

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Ending a Call

Using the handset:

Hang up the handset or press the **End Call** soft key.

Using the speakerphone:

Press



or the **End Call** soft key.

Using the headset:

Press the **End Call** soft key.

Call Hold and Resume

To place a call on hold:

Press (



or the **Hold** soft key during an active call.

To resume the call, do one of the following:

- If there is only one call on hold, press (



or the **Resume** soft key.

- If there is more than one call on hold, press



to select the desired call.

and then press (



or the **Resume** soft key.

Call Transfer

You can transfer a call in the following ways:

Blind Transfer

1. Press

or the **Transfer** soft key during an active call. The call is placed on

- 2. Enter the number you want to transfer to.
- 3. Press

TRAN or the **B Trans** soft key.

Semi-Attended Transfer

1. Press

hold.

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or the **Transfer** soft key during an active call. The call is placed on hold.

- 2. Enter the number you want to transfer to, and then press the **Send** soft key.
- 3. Press

or the **Transfer** soft key when you hear the ring-back tone.

Attended Transfer

1. Press

or the **Transfer** soft key during an active call. The call is placed on hold.

- 2. Enter the number you want to transfer to, and then press the **Send** soft key.
- 3. Press

or the **Transfer** soft key when the second party answers.

Call Forward

To enable call forward:

- 1. Press the **Menu** soft key when the phone is idle, and then select **Features->Call Forward**.
- 2. Select the desired forward type:

Always Forward----Incoming calls are forwarded unconditionally. **Busy Forward**----Incoming calls are forwarded when the phone is busy. **No Answer Forward**----Incoming calls are forwarded if not answered after a period of time.

3. Enter the number you want to forward to. For No Answer Forward, press



to select the desired ring time to wait before forwarding from the **After Ring Time** field.

4. Press the **Save** soft key to accept the change.

Call Conference

1. Press

or the **Conf** soft key during an active call. The call is placed on hold.

2. Enter the number of the second party, and then press the **Send** soft key.

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3. Press

or the **Conf** soft key again when the second party answers. All parties are now joined in the conference.

4. Press the **End Call** soft key to disconnect all parties.

Note: You can split the conference call into two individual calls by pressing the **Split** soft key.

Voice Message

Message waiting indicator on the idle screen indicates that one or more voice messages are waiting at the message center. The power indicator LED slowly flashes red and the **MESSAGE** key LED lights up.

To listen to voice messages:

1. Press

MESSAGE or the Connect soft key.

2. Follow the voice prompts to listen to your voice messages.

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