

Software

How to check Call Data Records (CDRs) and Voice Recordings?

1. Login to the PBX
2. Press the **CDR and Recordings** tab



3. Select the **Time/Date Range** you are searching for.

Software

CDR and Recordings

Time: 2019-09-17 00:00 - 2019-09-17 23:59

Call From: Call To:

Call Duration (s): Talk Duration (s):

Status: All ☐ Include Recording Files **Search**

Advanced Options

Download CDR Download Recordings Delete CDR

Time	Call From	Call To	Call Dur...	Talk Dur...	Status	Recording Options	Delete CDR
No items defined.							

1/0 Go to 1 Go No items defined. 10

4. Listen or download to listen.
5. If you are searching for a specific number you press the **Advanced Options** on the left of that window and you will have to check on **Number Fuzzy Search** to find that specific number.

CDR and Recordings

Time: 2019-09-17 00:00 - 2019-09-17 23:59

Call From: Call To:

Call Duration (s): Talk Duration (s):

Status: All ☐ Include Recording Files

Advanced Options

Trunk: All Communication Type: All

PIN Code: ☐ Number Fuzzy Search **Search**

Download CDR Download Recordings Delete CDR

Time	Call From	Call To	Call Dur...	Talk Dur...	Status	Recording Options	Delete CDR
No items defined.							

1/0 Go to 1 Go No items defined. 10

Note: These instructions are applicable to the Cloud PBX as well, not just the S-series

Software

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